





IMPORTANT

This booklet contains the AGT Platinum Protection warranty.

It should be kept in your vehicle and presented to your Dealer if any warranty service is needed.



THE BEST PROTECTION FOR YOUR NEW VEHICLE

AGT Platinum Protection is our warranty program for Dodge vehicles. Our coverage plans have proven to be the smartest choice for our customers. They offer you the best in terms of assistance, thanks to a network of certified expert technicians all over Europe.

MORE INFO: www.agtauto.com/owners/dodge-ram-warranty/

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MANTEINANCE CHART

Refer to the maintenance chart for the required maintenance intervals.

AT EVERY OIL CHANGE INTERVAL AS INDICATED BY OIL CHANGE INDICATOR SYSTEM:

- · Change oil and filter
- · Rotate the tires Rotate at the first sign of irregular wear, even if it occurs before your next scheduled service
- · Inspect battery and clean and tighten terminals as required
- Inspect brake pads, shoes, rotors, drums, hoses and park brake
- Inspect engine cooling system protection and hoses
- Inspect exhaust system
- · Inspect engine air cleaner if using in dusty or off-road conditions

ONCE A MONTH OR BEFORE A LONG TRIP:

- · Check engine oil level
- · Check windshield washer fluid level
- · Check tire pressure and look for unusual wear or damage. Rotate tires at the first sign of irregular wear, even if it occurs before your next scheduled service
- · Check the fluid levels of the coolant reservoir, brake master cylinder, and power steering (if equipped) and fill as needed
- · Check function of all interior and exterior lights

WARNING! You can be badly injured working on or around a motor vehicle. Do only service work for which you have the knowledge and the right equipment. If you have any doubt about your ability to perform a service job, take your vehicle to a competent mechanic. Failure to properly inspect and maintain your vehicle could result in a component malfunction and effect vehicle handling and performance. This could cause an accident.

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3.6L AND 5.7L ENGINES

Inspect and replace PCV valve if necessary

5.7L: Challenger R/T Plus | Charger R/T Daytona | Durango R/T 3.6L: Challenger SXT Plus | Charger GT AWD Km (x1000) 32 48 64 80 96 112 128 144 160 176 192 208 224 240 Or Years 2 7 9 10 12 15 3 11 13 14 Additional inspections • . Inspect the CV joints Inspect front suspension, tie rod ends, boot seals and replace if necessary Inspect the rear axle fluid. Inspect the front axle fluid (All Wheel Drive Only) • Inspect the manual transmission fluid (if equipped) Inspect the brake linings, replace as necessary Adjust park brake on vehicles equipped with four wheel disc brakes • Inspect transfer case fluid (All Wheel Drive Only) . . Additional Maintenance Replace engine air filter . Replace cabin/air conditioning filter Replace spark plugs* Flush and replace the engine coolant at 10 years or 240,000 km whichever comes first • . Change the manual transmission fluid (if equipped) if using your vehicle for any of the following: Most of your driving is at sustained speeds during hot weather, above 32°C, driving in dusty conditions, or stop and go driving Change the transfer case fluid; if using your vehicle for any of the following: police, taxi, fleet, offroad, or frequent trailer towing. (All Wheel Drive Only) Change the rear axle fluid and on models equipped with All Wheel Drive (AWD) change the front axle fluid if using your vehicle for any of the following: police, taxi, fleet, offroad, or frequent trailer towing

^{*} The spark plug change interval is mileage based only, yearly intervals do not apply.

6.2L SUPERCHARGED AND 6.4L ENGINES

6.2L Supercharged: Challenger Hellcat | Charger Hellcat

6.4L: Challenger SRT 392 | Charger SRT 392 | Challenger R/T Scat Pack | Durango SRT

W (4000)	-10			40			70			100	440	100	100	440	450	140	170	100	100		212			0.40	252
Km (x1000)	10	20	30	40	50	60	70	80	90	100	110	120	130	140	150	160	170	180	190	200	210	220	230	240	250
Or Months	6	12	18	24	30	36	42	48	54	60	66	72	78	84	90	96	102	108	114	120	126	132	138	144	150
Change the engine oil and engine oil filter	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Rotate the tires, rotate at the first sign of irregular wear, even if it occurs before scheduled maintenance	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Inspect front suspension, tie rod ends, and boot seals, for cracks or leaks and all parts for damage, wear, improper looseness or end play; replace if necessary		•		•		•		•		•		•		•		•		•		•		•		•	
If using your vehicle for any of the following: dusty or offroad conditions.Inspect the engine air cleaner filter; replace if necessary		•		•		•		•		•		•		•		•		•		•		•		•	
Inspect the brake linings; replace if necessary		•		•		•		•		•		•		•		•		•		•		•		•	
Inspect the CV joints		•		•		•		•		•		•		•		•		•		•		•		•	
Inspect the exhaust system		•		•		•		•		•		•		•		•		•		•		•		•	
Adjust the parking brake on vehicles equipped with four wheel disc brakes					•					•					•					•					•
Inspect the manual transmission fluid – if equipped			•			•			•			•			•			•			•			•	
Inspect the rear axle fluid			•			•			•			•			•			•			•			•	
Change the manual transmission fluid – if equipped								•								•								•	

Km (x1000)	10	20	30	40	50	60	70	80	90	100	110	120	130	140	150	160	170	180	190	200	210	220	230	240	250
Or Months	6	12	18	24	30	36	42	48	54	60	66	72	78	84	90	96	102	108	114	120	126	132	138	144	150
Change the rear axle fluid if using your vehicle for any of the following:police, taxi, fleet or frequent trailer towing								•								•								•	
Replace the engine air cleaner filter					•					•					•					•					•
Replace the air conditioning filter		•		•		•		•		•		•		•		•		•		•		•		•	
Inspect and replace the PCV valve if necessary															•										
Replace the spark plugs - 6.2L Supercharged Engine*										•										•					
Replace the spark plugs - 6.4L Engine*																•									
Flush and replace the engine coolant at 120 months if not done at 240,000 km																				•					•

^{*} The spark plug change interval is mileage based only, yearly intervals do not apply.

WARRANTY COVERAGE AND VALIDITY

AGT Europe Automotive Import SA guarantees your vehicle against manufacturing faults, starting from the in Service date, for the period of time prescribed, as long as your vehicle is within the mileage limits stated for each warranty within this booklet.



AGT Platinum Protection: 2 years / 100'000 km

VALID IN EUROPE - Consult our dealer network on www.agtauto.com TRANSFERABLE - Does not expire in case of sale / new owner EXTENDABLE - Up to 5 years or 150'000 KM

	2 years 100'000 km	3 years 100'000 km	4 years 120'000 km	5 years 150'000 km
Platinum Protection				
Platinum Protection - Extension				
Tires				

The following components are included in the AGT Platinum Protection program:

d∰() Engine	Power group	Engine cooling and fuel system (LPG)
Transmission	Luxury group (Radio, Nav, etc)	Electrical / expanded electrical
orogon Driveline	Suspensions	Brakes / Anti-lock brakes
Steering	Body mechanisms	Tires (only 2 years / 100'000 Km)
Air conditioning	(3) Instrumentation	Safety and security

HIGH QUALITY MOPAR® ORIGINAL PARTS

With the MOPAR® original parts you always make the right choice. Our original parts from MOPAR® are aligned optimally to your vehicle. They provide the best possible safety, reliability and performance. In doing so, the MOPAR® original parts also correspond to the series-production standards and have been designed in a way that makes repairs easy and cost-effective.

Doesn't matter how far you drive your car: you know that sooner or later several parts will be worn-out and will need replacement. You can be certain that the original manufacturer produces the best spare parts.

MOPAR® Original Parts

- · Consistent high quality
- Best fit (short assembly time, no processing costs)
- · Fully tested for function and safety
- Excellent deliverability (for quick replacement)
- Best performance
- 2-year warranty without mileage limit (wear and tear only)



Emergency Warranty Repairs

If you have an emergency and have to get a warranty repair made by someone other than an authorized Dodge and/or Ram dealer, get in contact with your dealer or with AGT Europe Automotive Import SA in order to access the reimbursement procedure.

To find a Dodge and/or RAM dealer, visit www.agtauto.com



GENUINE ACCESSORY FITTING CERTIFICATE

Description Part Nr Invoice Nr Installation date Km Dealer stamp and / or signature	Description Part Nr Invoice Nr Installation date Km Dealer stamp and / or signature
Description Part Nr Invoice Nr Km Km Dealer stamp and / or signature	Description Part Nr Invoice Nr Installation date Km Dealer stamp and / or signature

Description Part Nr Invoice Nr Installation date Km Dealer stamp and / or signature	Description Part Nr Invoice Nr Installation date Km Dealer stamp and / or signature
Description Part Nr Invoice Nr Installation date Km Dealer stamp and / or signature	Description Part Nr Invoice Nr Installation date Km Dealer stamp and / or signature

SCHEDULED SERVICING

SERVICE COUPONS

All vehicles require regular servicing.

Therefore, AGT Europe Automotive Import SA has drawn up a Scheduled Servicing Operations Plan for each model/version to ensure excellent running conditions and efficiency.

Compliance with the Scheduled Servicing Operations Plan instructions means optimising your vehicle's performance and fuel consumption and, during its life. ensures respect of laws and regulations on emissions and pollution, keeping it in suitable conditions to pass the periodic inspections required by law.

Above all, complying with the Scheduled Servicing Operations Plan instructions will avoid causing Warranty rights to potentially lapse subsequent to failure to carry out the operations required by the Manufacturer illustrated in the Owner Handbook.

These operations are at your expense. Make sure that the Workshop completes the corresponding Servicing Schedule coupons on the following pages.

Keep receipts certifying payment of the servicing concerned. This document must contain details on genuine or equivalent spare parts, consumable material. operations carried out and labour used.

It is important to remember that the Vehicle Warranty does not cover faults or malfunctions caused, wholly or partly, or aggravated by the failure to carry out or incorrect execution of servicing required by the Manufacturer.

SERVICE STAMPS

Check the frequencies and operations in the Owner Handbook, showing the type of operation to be carried out (coupon or engine oil change, if separate) and fill in all other applicable fields.

MODEL SERVICE OIL/OIL FILTER CHANGE	MODEL SERVICE OIL/OIL FILTER CHANGE
SCHEDULED AT KM PERFORMED AT KM VIN DATE Dealer stamp and / or signature	SCHEDULED AT KM PERFORMED AT KM VIN DATE Dealer stamp and / or signature
MODEL SERVICE OIL/OIL FILTER CHANGE SCHEDULED AT KM PERFORMED AT KM VIN DATE Dealer stamp and / or signature	MODEL SERVICE OIL/OIL FILTER CHANGE SCHEDULED AT KM PERFORMED AT KM VIN DATE Dealer stamp and / or signature

MODEL SERVICE	MODEL SERVICE
MODEL SERVICE OIL/OIL FILTER CHANGE SCHEDULED AT KM PERFORMED AT KM VIN DATE Dealer stamp and / or signature	MODEL SERVICE OIL/OIL FILTER CHANGE SCHEDULED AT KM PERFORMED AT KM VIN DATE Dealer stamp and / or signature

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MODEL SERVICE OIL/OIL FILTER CHANGE SCHEDULED AT KM PERFORMED AT KM VIN DATE Dealer stamp and / or signature	MODEL SERVICE

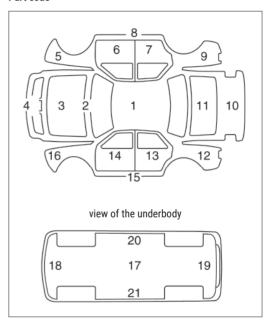
BODYWORK INSPECTION COUPONS

INSPECTION METHOD

If bodywork or underbody faults which are not covered by the Warranty are found during Scheduled Servicing coupon operations, the Dodge / RAM Workshop must take note of details (Model, Version, Series, chassis no.), date, distance travelled, reference to the Scheduled Servicing coupon in the forms on the following pages, stamp and sign the form and take note of the part code and the fault symbol for touchups/repairs to be carried out at your expense.

The repairs performed must also be indicated and certified on the same Bodywork Inspection Coupon.

Part code



Fault symbol

- X = Loss of paint and/or protective surface.
- \triangle = Dents/scoring with removal of paint and/or protective surface.
- O = Component already repaired.

		Space for label
Vehicle model	Vin	_
BODYWORK INSPECTION PERFORMED DURING SC	REPAIR PERFORMED	
Performed on	at Km	Performed on
The vehicle needs repairs not covered by warranty (list part number and fault symbol)	Dealer stamp and signature	Dealer stamp and signature
Vehicle model	Vin	Space for label
BODYWORK INSPECTION PERFORMED DURING SC		REPAIR PERFORMED
Performed on	at Km	Performed on
The vehicle needs repairs not covered by warranty (list part number and fault symbol)	Dealer stamp and signature	Dealer stamp and signature

			Space for label
Vehicle model			_
BODYWORK INSPECTION PERFORMED DURING SCHEDULED SERVICE			REPAIR PERFORMED
Performed on	at Km		Performed on
The vehicle not covered (list part number a	by warranty	Dealer stamp and signature	Dealer stamp and signature
			Space for label
Vehicle model Vin		-	
BODYWORK INSPECTION PERFORMED DURING SCHEDULED SERVICE		REPAIR PERFORMED	
Performed on	at Km		Performed on
The vehicle not covered (list part number a	by warranty	Dealer stamp and signature	Dealer stamp and signature

Vehicle model			
Performed on at Km Dealer stamp and signature Dealer stamp and signature Dealer stamp and signature Dealer stamp and signature			Space for label
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Performed on at Km Performed on Dealer stamp and signature	Vehicle model Vin		
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not covered by warranty (list part number and fault symbol)	The vehicle needs renairs	Dealer stamp and signature	Dealer stamp and signature
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Vehicle model Vin	Vehicle model Vin		
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Performed on at Km	Performed on	at Km	Performed on
The vehicle needs repairs Dealer stamp and signature Dealer stamp and signature		Dealer stamp and signature	Dealer stamp and signature
not covered by warranty	not covered by warranty		
(list part number and fault symbol)	(list part number and fault symbol)		

		Space for label
		Space for label
Vehicle model Vin		
BODYWORK INSPECTION PERFORMED DURING SCHEDULE	REPAIR PERFORMED	
Performed on	at Km	Performed on
The vehicle needs repairs not covered by warranty	Dealer stamp and signature	Dealer stamp and signature
(list part number and fault symbol)		
		Space for label
Vehicle model Vii	n	Space for label
Vehicle model Vin		Space for label REPAIR PERFORMED
	D SERVICE	·
BODYWORK INSPECTION PERFORMED DURING SCHEDULE	D SERVICE	REPAIR PERFORMED

WARRANTY TRANSFER REQUEST FORM

NAME	TELEPHONE NO
SURNAME	MOBILE NO
ADDRESS	
CITY	POSTCODE
EMAIL	
VEHICLE	
MODEL	
REGISTRATION NO	REGISTRATION DATE

TERMS AND CONDITIONS

Policy provisions for the warranty AGT Europe Platinum Protection for passenger cars and commercial vehicles up to 3.5 tons

DEFINITIONS

- INSURER: Helvetia Schweizerische Versicherungsgesellschaft AG, Dufourstrasse 40, 9001 St. Gallen
- SELLER: The official AGT Europe auto dealer, who sold the vehicle to the end user
- **INSURED:** The natural or legal person who buys a vehicle from the Seller
- POLICYHOLDER: Insercle AG, Konkordiastrasse 12, 8032 Zürich, Switzerland, who has taken out a group policy with the Insurer for the benefit of the Insureds
- RECEIVING AGENT AND CLAIMS ADJUSTER FOR THE INSURER: Mobile Garantie Deutschland GmbH, Knibbeshof 10 a, D-30900 Wedemark, Germany, which represents the Insurer and is authorized to accept communications and settle claims in their name.
- INSURANCE CERTIFICATE: A confirmation of insurance coverage for the Insured giving details of the insured vehicle
- INSURANCE PREMIUM: A one-time payment (single premium) in order to benefit from coverage under these Policy Provisions
- NEW VEHICLE EXTENDED WARRANTY: Coverage that applies immediately after expiry of the New Vehicle Warranty

COVERAGE CONDITIONS:

AGT Extended Warranty coverage can only be taken out on vehicles covered by an AGT New Vehicle Warranty and for which the AGT New Vehicle Warranty is still valid (before coverage expiry).

ART. 1 COVERAGE APPLIES TO ALL PARTS OF THE VEHICLE

The following items are excluded from warranty coverage:

- · Brake discs
- · Brake pads
- · Brake shoes in brake drums
- · Brake drums
- · Clutch plates and clutch pressure plates

if replacement is due to normal wear and tear.

The following items are always excluded from warranty coverage:

- Exhaust systems (catalyst and particulate filters are covered by warranty)
- Filter inserts of all types

- Light bulbs of all kinds (incandescent lamps, xenon lamps, LEDs)
- Ratteries
- · Winer blades
- Ignition and spark plugs
- Vehicle kevs
- · Lubricants and coolants
- Parts not approved by the manufacturer

ART. 2 COVERAGE DETAILS, EXCLUSIONS

2.1 If, as a result of damage during the warranty period, a covered part becomes defective and in need of repair, the buyer is entitled to repair to the extent provided for under these provisions.

2.2 There is no coverage, without taking into account any contributory causes, for damage

- a) caused by accident, i.e. a sudden, external, mechanically violent event;
- b) caused by willful or malicious acts, misappropriation, especially theft, unauthorized use, robbery and embezzlement, by the direct action of animals, storm, hail, lightning, earthquake, avalanche, rock falls or flood as well as by fire, explosion or acts of terrorism;
- c) caused by warfare of any kind, civil war, civil commotion, strike, lockout, seizure or other State intervention or by nuclear power;
- d) for which a third party as manufacturer, supplier or seller (e.g. for manufacturing, production, design or organizational errors, spare part warranty, etc.) has an obligation under contract, including a repair order (e.g., repair error during preparation for repairs) or other warranty agreement and/or policy, to remedy or normally provide compensation (including, for example, manufacturer's goodwill payments); in particular serial claims with or without recall by the manufacturer;
- e) caused by rust, corrosion or infiltration of water.

2.3 There is no coverage for damage

- a) caused by the use of unsuitable fuels, lack of oil or overheating;
- b) caused by the fact that the vehicle has been subjected to axle loads or trailer loads in excess of that laid down by the manufacturer:
- c) caused when taking part in driving events of a competitive nature or practice sessions for such events;
- d) due to alterations made to the original design of the vehicle (e.g. tuning), or the installation of third-party items or accessories that are not approved byh the manufacturer;
- e) caused by continuing to use a part that is recognizably in need of repair, unless it can be shown that the need for repair was not a factor;
- f) part of a series of claims, irrespective as to whether there is a recall or not.

2.4 Coverage will only applies if

a) after sale, the maintenance and servicing work recommended by the manufacturer is carried out by the Seller or, with their approval, by

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an approved repair shop and original invoices can be produced;

- b) the manufacturer's operating instructions for operation of the vehicle have been observed;
- c) action carried out on, or other influences affecting the vehicle odometer, or a defect or replacement of the odometer is immediately notified;
- d) a vehicle defect or damage is notified before repairs are begun and at the latest within 5 calendar days;
- e) the claims handling conditions in Article 5 are complied with.

ART. 3 GEOGRAPHICAL SCOPE OF COVERAGE

Insurance coverage applies to vehicles registered in the EU or EFTA countries.

ART. 4 EXTENT OF WARRANTY

- **4.1** The warranty provides indemnification for repair of the covered parts by replacement or repair including labor costs based on the labor time values set by the manufacturer. If the repair costs exceed the value of a replacement unit, then coverage is limited to the value of that replacement unit including removal and installation costs.
- 4.2 Parts that are indemnifiable under the policy coverage are refunded on the basis of the manufacturer's recommended retail price.
- 4.3 The warranty does not apply for
 - a) costs for testing and measurement work or adjustment work, insofar as this is not connected with an indemnifiable claim (if connected with an indemnifiable claim then up to a maximum of 2 hours);
 - b) refunding direct or indirect consequential losses, as well as towing charges, parking fees, car rental costs, etc.;
 - c) costs for servicing and maintenance work prescribed by the manufacturer.
- **4.4** If, at the same time as indemnifiable repairs are being carried out, other non-indemnifiable repair or servicing work is carried out, then the time spent on indemnifiable repairs is determined with reference to the labor time values set by the manufacturer.
- **4.5** Any claim under the warranty coverage is limited per claim and per year of warranty to the market value of the vehicle at the time the damage occurs. If the purchase price of the vehicle was lower than the vehicle market value at the time the damage occurs, then the claim is limited to the purchase price.
- 4.6 The warranty does not bestow any right to withdrawal (from purchase contract), reduction (in purchase price) or damages for non performance of the purchase contract.

ART. 5 CLAIMS HANDLING

- 5.1 The vehicle owner must report any damage immediately via the Seller and at the latest within 5 calendar days, always before the start of repairs, to the claim adjuster and make the vehicle available for repairs. After authorization by the claim adjuster the Seller will carry out the repairs or else designate a suitable repair shop. The claim adjuster is under no obligation to provide coverage if the claimant does not comply with these obligations or the claimant makes it difficult to determine the occurrence or the extent of the damage. No work undertaken without the prior release or authorization of the claim adjuster will be assumed nor refunded.
- 5.2 If repair by the Seller is not possible (e.g. during a stay abroad), the repair may be carried out by an AGT Europe recognized contract repair shop after prior explicit consent by the claim adjuster. The repair invoice must be presented to the claim adjuster within one month of the invoice date. The repair invoice must clearly show details of the work carried out, the spare part prices and labor costs with labor time reference values. Customs regulations must be observed.

- 5.3 The Seller or repair shop must provide the details necessary for determining the cause of damage and should allow examination of the damaged parts at all times. On request, the parts replaced must be made available by the repair shop.
- 5.4 The Seller or repair shop should make online claim notifications and use the upload function to attach or transfer invoices showing proof of maintenance work carried out.
- 5.5 The insured should minimize the loss as far as possible and follow the Seller's and/or the claim adjuster's instructions in this regard.

ART, 6 WARRANTY DURATION

The New Vehicle Warranty begins with the date the vehicle is declared as being used on the road and ends when reaching a total of 100,000 km from the date of initial registration, if this occurs before expiry of the initial warranty period of 24 months, without any need for a cancellation notice.

ART. 7 SALE OF THE VEHICLE

If the vehicle covered by insurance is sold, then the benefit of insurance is transferred with the property rights over to the buyer.

ART. 8 TIME LIMITATION OF WARRANTY CLAIMS

All claims arising out of the occurrence of any damage are time-barred two years from the occurrence date.

ART. 9 LEGAL LIABILITY CLAIMS FOR DEFECTS

Legal liability claims by the buyer for defects are not affected.

ART. 10 RECEIPT OF CLAIMS

All communications are to be addressed exclusively to the Mobile Garantie Deutschland GmbH, AGT Warranty, Knibbeshof 10 a, D-30900 Wedemark, Germany. Communications from the claim adjuster are legally valid if delivered to the last known address of the Seller and/or the covered vehicle owner.

ART. 11 JURISDICTION CLAUSE

This contract is governed by Swiss law. In the event of disputes the seller or the vehicle owner may take legal action. The sole place of jurisdiction is the registered office of the defendant company.

ART. 12 LEGAL BASIS

Incidentally, the provisions of the Federal Act on the Insurance Contract (VVG) apply to this insurance.





